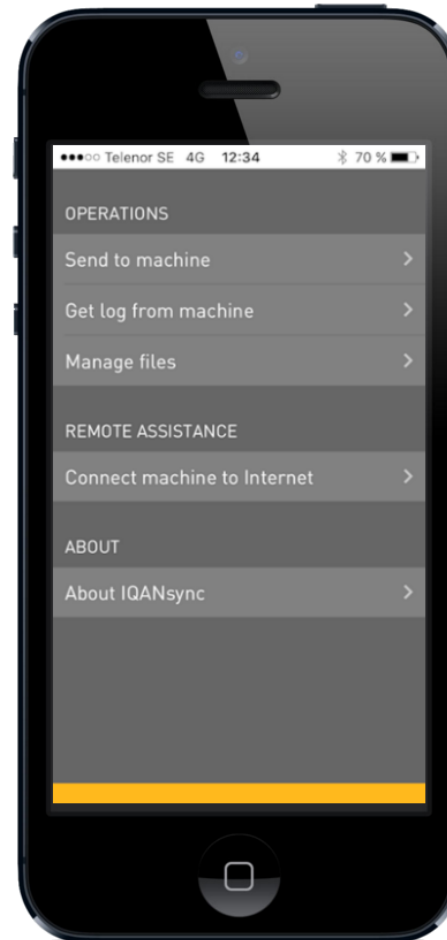# IQANsync and IQAN-G11

User manual

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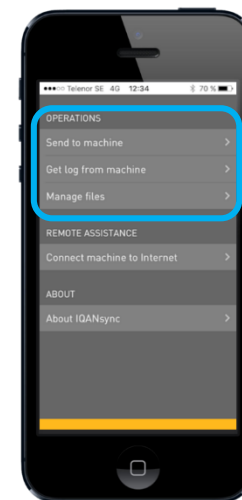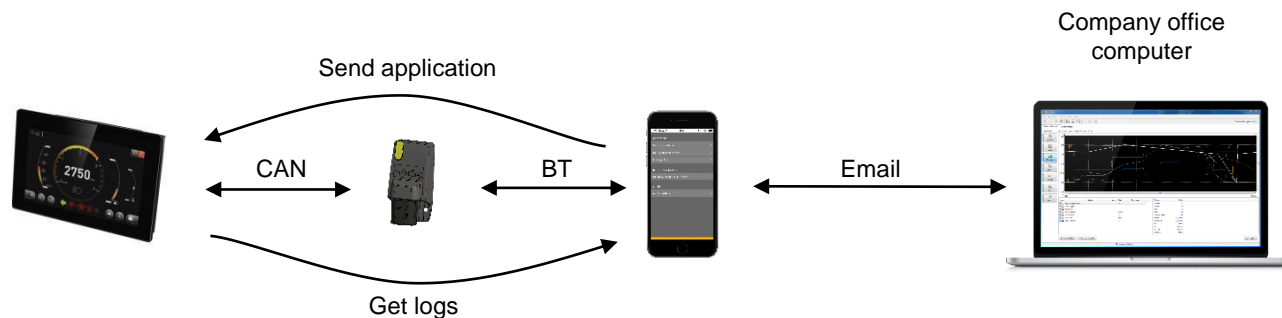**ENGINEERING** *YOUR* SUCCESS.

Description

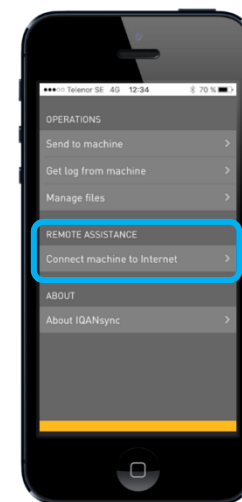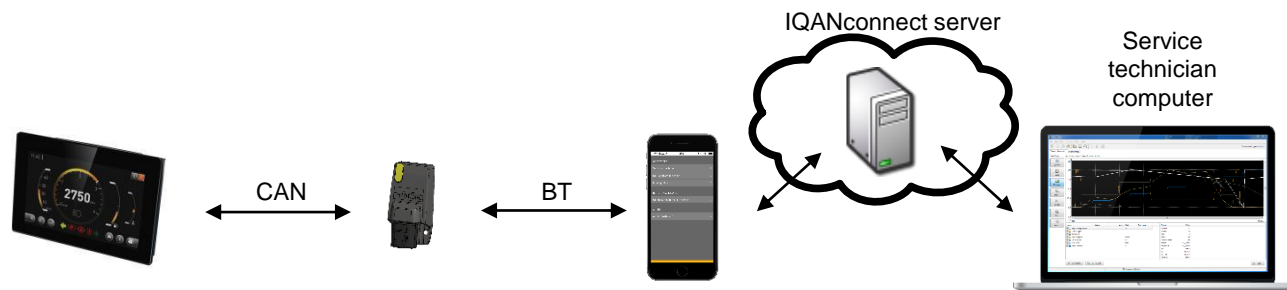**IQANsync works in two different modes together with the IQAN-G11:**

- **On site mode** – short range mode where IQANsync can act as a "memory card". The user can send files stored on the smart phone to the IQAN master unit via the IQAN-G11 module. The user can also download logs from the IQAN master to the phone and store on smart phone or forward files via email or store in dropbox folder
- **Remote assistance mode** – the IQANsync app together with the IQAN-G11 connects the machine to internet and makes the IQAN master available to remote support using the IQANconnect service

IQAN-G11 / IQANsync / IQANconnect
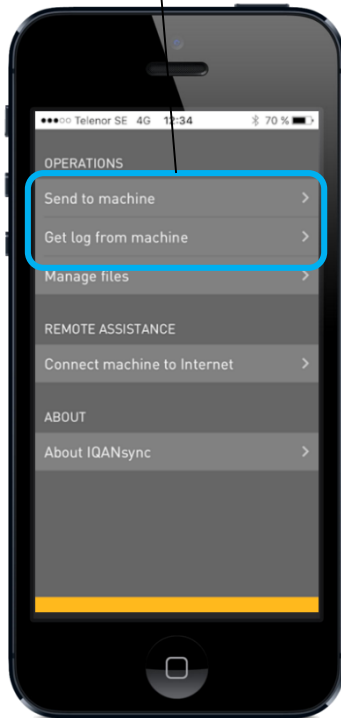
On site mode
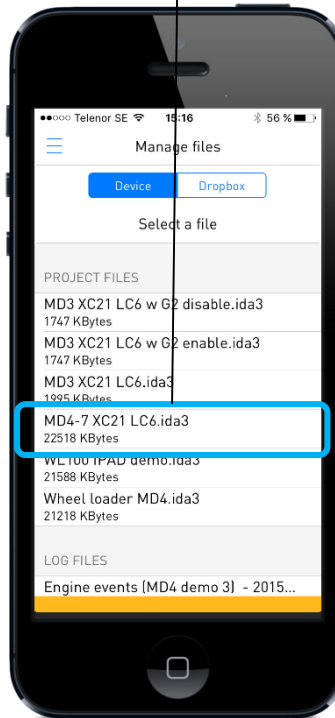

Remote assistance mode

On site mode
Send and get operations

Start the IQANsync app and Select "Send to machine" or "Get log from machine"

Send to machine: Select the project, clone or settings file you want to send to machine

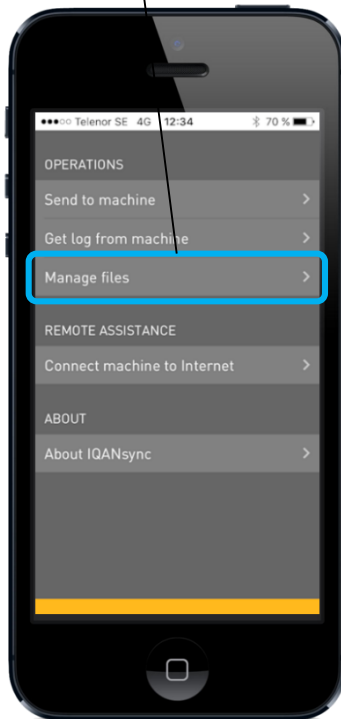When the correct machine ID shows up, select it and tap "Connect"

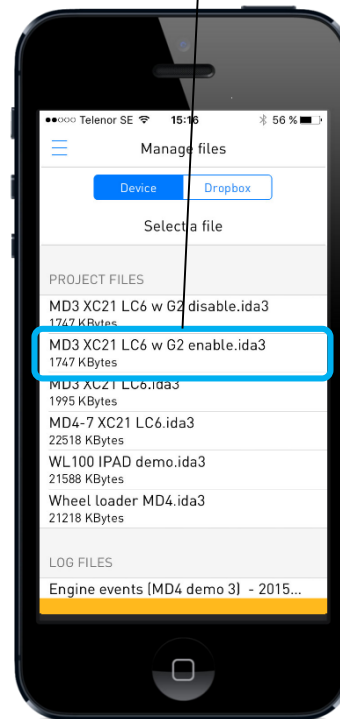Get log from machine: Now select a log from the list that is shown
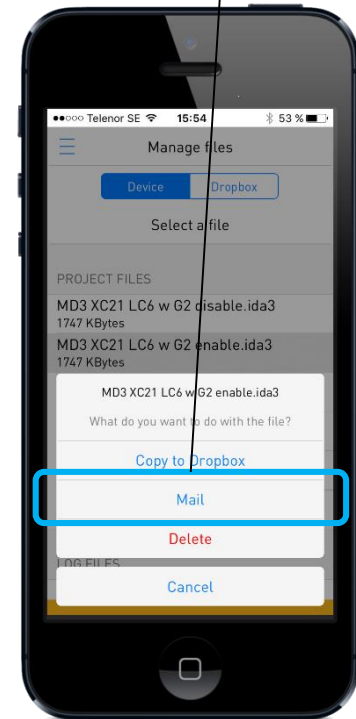
On site mode
Manage files

Start the IQANsync app and Select "Manage files"
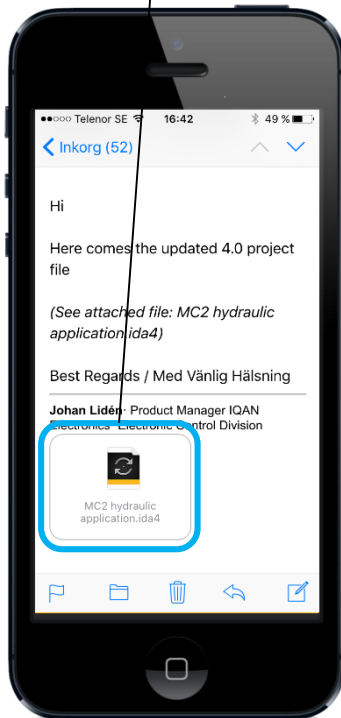
Select the file you want to work with
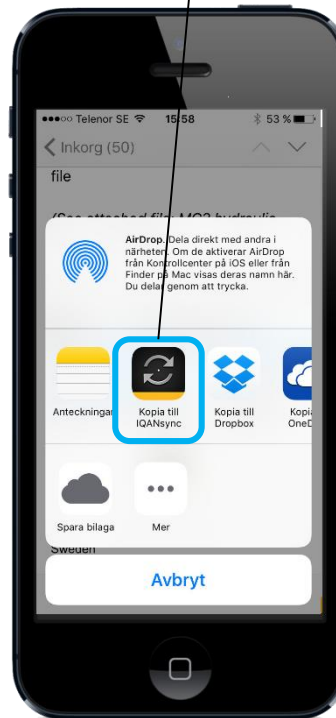
Select the desired operation

On site mode
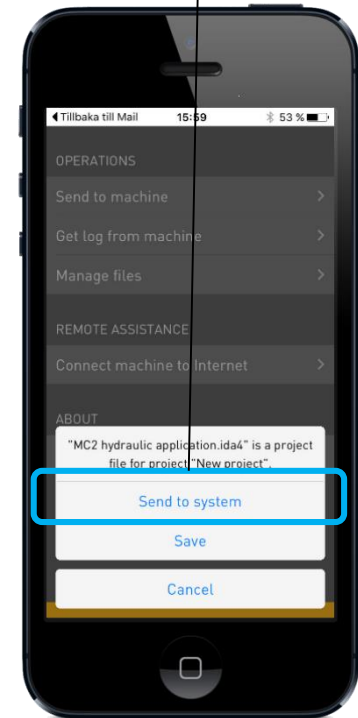## Receiving project file via email

Click on the attached file in the Mail app
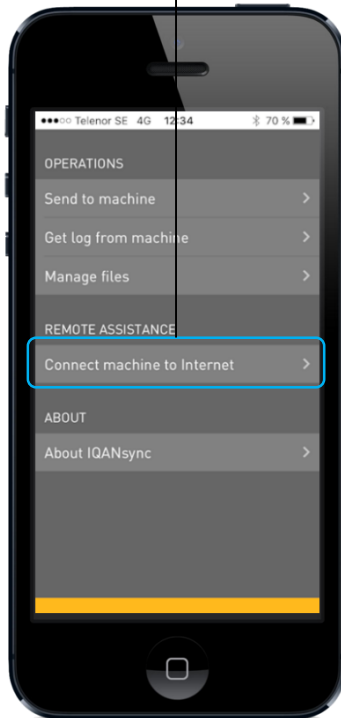
Select "Copy to IQANsync"

Select if file shall be sent to system straight away or saved to phone for later access
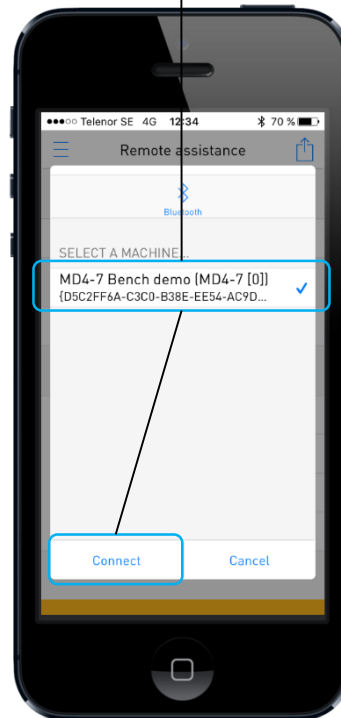
Remote assistance mode
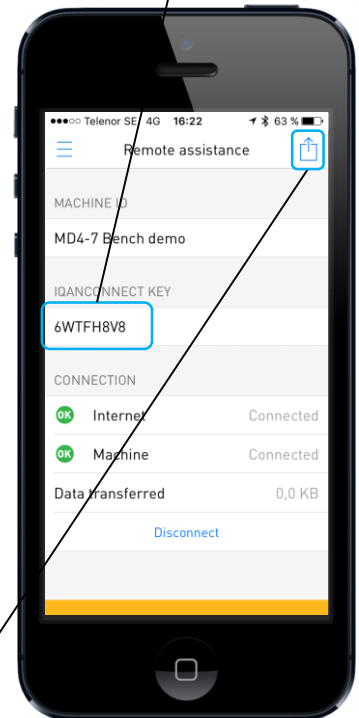## Connect machine to Internet

Start the IQANsync app and Select "Connect machine to Internet"

When the correct machine ID shows up, select it and tap "Connect"

The IQANconnect key is shown in the Remote assistance view

The IQANconnect key can be sent to another person by tapping this icon

Remote assistance mode
Connect via Internet from IQANrun

1. Click Communication and select "Connect via internet"

4. Add IQANconnect key from IQANsync app

2. Select IQANconnect

3. If not already done, click and enter subscription key